



Physical Therapy Missed Appointment / Cancellation Policy

Our therapists reserve a significant amount of time for your visits. Please understand that untimely cancellations or missing appointments creates problems and deprives the opportunity of another patient taking that appointment.

We understand that sometimes unavoidable emergencies (such as getting sick) arise and that you may need to change an appointment. We request that whenever possible that this be done in a timely manner.

The following is our appointment cancellation policy:

- A **\$50.00 fee** will be charged for missed appointments or cancellations with less than 24 hour notice. This fee is not covered by your insurance company.
- Frequent cancellations/missed appointments are detrimental to your quality of care and may result in discharge from physical therapy services.
- Exceptions to the cancellation fee are illness and true emergencies (determined by the therapists discretion) kindly, still attempt to give us as much notice as possible.

Thank you for your cooperation.

Patient (Parent if Minor) Signature: _____

Date: _____